

UnitingCare ReGen

Formerly UnitingCare Moreland Hall

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Clients regularly provide feedback about our services. We will provide formal feedback through our newsletters but here are some of the issues raised by clients during July 2014 and our responses.

Need more one on one time with staff.	Yes staff can be very busy and we are exploring ways to get more one on one time.
More resources on depression.	Thank you for your feedback. There are good resources available particularly on the Beyond Blue website. I have passed your request on to Curran Place Education & Activities Worker to incorporate more information/discussion into the program.

Clients also often provide positive feedback about staff or services so here are some of the compliments received during month of July 2014.

I will recommend this program (Curran Place) to anyone that is in need. It has not only helped with my addiction but helped me find out who I am and what I need to do in life.	Good communication (from ReGen) via phone and quick call backs.
The AA meetings were really helpful with what I want to make in my like. Being able to make phone calls and have visitors were very important.	At Curran Place I was warm, had healthy food, medicated and counselled. It was great.
I liked the service of the GPs at Curran Place.	Loved yoga, nutrition classes, activities.

Director Clinical Services