

UnitingCare ReGen

Formerly UnitingCare Moreland Hall

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Clients regularly provide feedback about our services. We will provide formal feedback through our newsletters but here are some of the issues raised by clients during March 2018.

<p>A few comments about the meals at Curran Place, some clients seem to love them and other clients wanted more meat.</p>	<p>It's sometimes difficult to cater for different people and tastes. However, our menu has been designed by a nutritionist to assist the body, particularly the liver, recover, That's why there is less meat than some people are used to.</p>
<p>A client from Curran Place suggested we get a cook.</p>	<p>Most clients and staff seem to think it is therapeutic to have group activities such as cooking as part of the program. It also gives clients something to do that is not "talking therapy".</p>
<p>A couple of people suggested comfortable couches at Curran Place.</p>	<p>Unfortunately we have to have light furniture so it can be moved out of the way for activities such as yoga.</p>

Clients also often provide positive feedback about staff or services so here are some of the compliments received during March 2018.

<p>Positive comments this month about our new service in Preston and about the friendly reception staff there. We are very excited about the new Preston site and client attendances have really increased.</p>	<p>Several people commented on ease of access (assessment to residential withdrawal) this month.</p>
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Donna Ribton-Turner

Snr Manager Clinical Services