

Summary of participant comments on #iAOD15

Further questions raised for participants

How do we work more collaboratively to include CALD communities? How is information about family services disseminated into wider community?

To initiate flexibility, clinician common sense, the current system has not allowed for the resources to support. How to remain creative in the current context?

Holistic service delivery; joint problem solving to fix problems; research and outcomes to drive development; entrenched MH/AOD/Homelessness issues - how to really solve?

More opportunity for sector + inter-sector collaboration

Is the sector more fragmented post reform? Outreach has historically been beneficial across sectors. Why is it no longer available? Central intake hasn't worked for the CYFS sector. Why repeat the mistake?

Sector reform - has it/is it likely to achieve impaired client care/outcomes? Is this the way forward? Role of service sector in leading the way forward?

How we progress the messages from the minister -

How do we store this content effectively, social media, mainstream, etc.

Issues not addressed during discussion

What education is there for new AOD workers about language and cultural barriers? How do we engage people with few verbal skills but massive AOD issues?

Relevance to seminar. Happy to attend future dependent on topic

Working with other sectors including co-location. Is this because we now have central intake so co-location i.e. working with mi clients is not an option unless it goes through central intake?

AOD clients in the justice system; issues across rural + remote communities

Lack of focus on rural issues

Suggested topics for next year's seminar

Any changes to Catalyst and its intake number service becoming AOD and not just alcohol

Include more information about outreach regarding family and CALD accessibility

Continue with great research, development and implementation of programs

Focus on big complicated service delivery issues with examples of how these are solved

More time for questions between sessions

AOD reform - reflections. What is working well (success stories). What is working badly. Bigger venue to accommodate level of interest

Get the minister or his/her staff involved or be present for the panel discussion